

Glenda R. Weibel  
Staff Advocate  
Qwest Communications International Inc.

1600 7<sup>th</sup> Avenue  
Suite 1810  
Seattle, WA 98191  
206-346-9428



***FILED VIA ECFS***

August 1, 2008

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*<sup>1</sup> concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the second quarter of 2008. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at [christina.parker@fcc.gov](mailto:christina.parker@fcc.gov))

Attachment

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<sup>1</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

# Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2008

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	136,434	Average Interval	94,574	Average Interval
Due Dates Missed	1,102	(In Days)	1,366	(In Days)
% Due Dates Missed	0.81%	3	1.44%	3
		0		0
A2 - PBX				
Total Orders	463	Average Interval	4,157	Average Interval
Due Dates Missed	24	(In Days)	536	(In Days)
% Due Dates Missed	5.18%	7	12.89%	14
		3		9
A3 - Centrex				
Total Orders	6,054	Average Interval	5,150	Average Interval
Due Dates Missed	166	(In Days)	76	(In Days)
% Due Dates Missed	2.74%	4	1.48%	5
		2		3
A4 - WATS				
Total Orders	50	Average Interval	899	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	2	0.00%	2
		1		0
A5 - Mobile				
Total Orders	1	Average Interval	4	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	28	0.00%	3
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	1	Average Interval	23	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	4	0.00%	4
		No Activity		5
A7 - Foreign Exchange				
Total Orders	42	Average Interval	125	Average Interval
Due Dates Missed	1	(In Days)	5	(In Days)
% Due Dates Missed	2.38%	3	4.00%	18
		No Activity		10

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

AFFILIATE			ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	30	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	15
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	1,455	Average Interval
Due Dates Missed	No Activity	(In Days)	88	(In Days)
% Due Dates Missed	No Activity	No Activity	6.05%	18
		No Activity		17
B3 - DID				
Total Orders	156	Average Interval	1,747	Average Interval
Due Dates Missed	68	(In Days)	678	(In Days)
% Due Dates Missed	43.59%	23	38.81%	21
		No Activity		8

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
C2 - Packet Synchronous Access				
Total Orders	30	Average Interval	3,341	Average Interval
Due Dates Missed	9	(In Days)	309	(In Days)
% Due Dates Missed	30.00%	18	9.25%	13
		No Activity		6
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
D1 - Protective Alarm				
Total Orders	2	Average Interval	41	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	2	4.88%	2
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	31
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2008

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	4	Average Interval	14	Average Interval
Due Dates Missed	4	(In Days)	0	(In Days)
% Due Dates Missed	100.00%	18	0.00%	5
		No Activity		3
F2 - Voice, Switched Line				
Total Orders	23	Average Interval	377	Average Interval
Due Dates Missed	1	(In Days)	80	(In Days)
% Due Dates Missed	4.35%	7	21.22%	16
		No Activity		4
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	562	Average Interval
Due Dates Missed	No Activity	(In Days)	57	(In Days)
% Due Dates Missed	No Activity	No Activity	10.14%	18
		No Activity		16
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	18	Average Interval
Due Dates Missed	No Activity	(In Days)	8	(In Days)
% Due Dates Missed	No Activity	No Activity	44.44%	24
		No Activity		57
F6 - Basic Data and Voice				
Total Orders	2	Average Interval	376	Average Interval
Due Dates Missed	1	(In Days)	58	(In Days)
% Due Dates Missed	50.00%	61	15.43%	21
		No Activity		3
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	50	Average Interval
Due Dates Missed	No Activity	(In Days)	9	(In Days)
% Due Dates Missed	No Activity	No Activity	18.00%	16
		No Activity		7
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	105	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	4.76%	14
		No Activity		6
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval

Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F11 - Voice Grade Telephoto and Facsimile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F12 - Protective Relay, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

### Quarterly ONA Installation Detail Report Qwest QTR 2 2008

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	2
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	12.50%	9
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	54.55%	11
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	27	Average Interval
Due Dates Missed	No Activity	(In Days)	9	(In Days)
% Due Dates Missed	No Activity	No Activity	33.33%	13
		No Activity		5
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

AFFILIATE			ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	4	Average Interval	12	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	4	16.67%	6
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	100.00%	61
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	9
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	113	Average Interval
Due Dates Missed	No Activity	(In Days)	10	(In Days)
% Due Dates Missed	No Activity	No Activity	8.85%	10
		No Activity		4
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	12	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	8
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

		AFFILIATE		ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps					
Total Orders	140	Average Interval	47,638	Average Interval	
Due Dates Missed	50	(In Days)	4,461	(In Days)	
% Due Dates Missed	35.71%	23	9.36%	14	
		11		6	

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.



**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	8	Average Interval	3,321	Average Interval
Due Dates Missed	4	(In Days)	677	(In Days)
% Due Dates Missed	50.00%	20	20.39%	23
		No Activity		6
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	6	Average Interval	280	Average Interval
Due Dates Missed	1	(In Days)	55	(In Days)
% Due Dates Missed	16.67%	15	19.64%	19
		No Activity		11

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2008**

AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	1	Average Interval	56	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	0	0.00%	4
		No Activity		3
L2 - Basic PAL				
Total Orders	1	Average Interval	8,781	Average Interval
Due Dates Missed	0	(In Days)	16	(In Days)
% Due Dates Missed	0.00%	3	0.18%	5
		No Activity		2

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	6	13
Average Interval in Hrs/Mns	3:18	2:13
A2 - PBX		
Total Tickets	13	238
Average Interval in Hrs/Mns	2:36	3:43
A3 - Centrex		
Total Tickets	8	24
Average Interval in Hrs/Mns	4:15	3:24
A4 - WATS		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	3:33
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	3:19
A7 - Foreign Exchange		
Total Tickets	13	74
Average Interval in Hrs/Mns	18:22	3:59

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
B2 - Feature Group D		
Total Tickets	No Activity	58
Average Interval in Hrs/Mns	No Activity	5:40
B3 - DID		
Total Tickets	15	180
Average Interval in Hrs/Mns	3:32	4:20

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	67
Average Interval in Hrs/Mns	No Activity	2:41
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
D1 - Protective Alarm		
Total Tickets	No Activity	25
Average Interval in Hrs/Mns	No Activity	4:18
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	6:07

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# Quarterly ONA Maintenance Report

Qwest  
QTR 2 2008

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	18
Average Interval in Hrs/Mns	No Activity	5:18
F2 - Voice, Switched Line		
Total Tickets	106	590
Average Interval in Hrs/Mns	5:14	5:00
F3 - Voice, Switched Trunk		
Total Tickets	23	357
Average Interval in Hrs/Mns	4:07	2:27
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	43
Average Interval in Hrs/Mns	No Activity	3:45
F5 - Data, Low Speed		
Total Tickets	1	30
Average Interval in Hrs/Mns	2:28	3:52
F6 - Basic Data and Voice		
Total Tickets	11	1,040
Average Interval in Hrs/Mns	2:26	3:26
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	23
Average Interval in Hrs/Mns	No Activity	2:54
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	2:34
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	4:53

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:19
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	5:01
G3 - Program Audio, 50-8000 Hz		
Total Tickets	2	19
Average Interval in Hrs/Mns	1:48	2:35
G4 - Program Audio, 50-15000 Hz		
Total Tickets	No Activity	34
Average Interval in Hrs/Mns	No Activity	3:41

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	3:16
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
I1 - Digital Voice Circuit		
Total Tickets	1	9
Average Interval in Hrs/Mns	0:31	4:38
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	2:34
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	39
Average Interval in Hrs/Mns	No Activity	3:29
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	1,108
Average Interval in Hrs/Mns	No Activity	3:16

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	149	13,767
Average Interval in Hrs/Mns	4:12	3:41

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	1	372
Average Interval in Hrs/Mns	0:14	2:21
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	834
Average Interval in Hrs/Mns	No Activity	5:30

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 2 2008**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
<b>A1 - Business</b>		
Total Tickets	27,435	25,098
Average Interval in Hrs/Mns	11:18	12:32
Due Dates Missed	3,125	3,217
% Due Dates Missed	11.39%	12.82%
<b>A2 - PBX</b>		
Total Tickets	86	472
Average Interval in Hrs/Mns	16:25	12:12
Due Dates Missed	10	55
% Due Dates Missed	11.63%	11.65%
<b>A3 - Centrex</b>		
Total Tickets	1,373	1,551
Average Interval in Hrs/Mns	12:20	12:13
Due Dates Missed	200	243
% Due Dates Missed	14.57%	15.67%
<b>A4 - WATS</b>		
Total Tickets	1	3
Average Interval in Hrs/Mns	51:27	6:38
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	0.00%	0.00%
<b>A5 - Mobile</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
<b>A6 - Feature Group A</b>		
Total Tickets	No Activity	17
Average Interval in Hrs/Mns	No Activity	16:32
Due Dates Missed	No Activity	2
% Due Dates Missed	No Activity	11.76%
<b>A7 - Foreign Exchange</b>		
Total Tickets	44	144
Average Interval in Hrs/Mns	10:54	13:48
Due Dates Missed	3	20
% Due Dates Missed	6.82%	13.89%

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Quarterly ONA Maintenance Report - Tickets with Due Dates  
Qwest  
QTR 2 2008

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	32
Average Interval in Hrs/Mns	No Activity	48:06
Due Dates Missed	No Activity	16
% Due Dates Missed	No Activity	50.00%

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